



**NY HELPS – State Update Through September 2024\***

Through September 30, 2024, the cumulative total number of appointments made through NY HELPS is 18,672. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

Agency	Cumulative Appointments as of September 30, 2024	
	#	%
Authorities Budget Office	1	0.0%
Office of NYS Attorney General	84	0.4%
Office for the Aging	11	0.1%
Department of Agriculture and Markets	74	0.4%
Adirondack Park Agency	1	0.0%
Canal Corporation	43	0.2%
Office of Cannabis Management	55	0.3%
Division of Criminal Justice	41	0.2%
Department of Civil Service	52	0.3%
Department of Environmental Conservation	254	1.4%
Department of Financial Services	124	0.7%
Division of Human Rights	37	0.2%
Division of Homeland Security and Emergency Services	31	0.2%
Department of Motor Vehicles	285	1.5%
Division of the Budget	19	0.1%
Department of Corrections and Community Supervision	1444	7.7%
Department of State	118	0.6%
Department of Transportation	743	4.0%
Empire State Development	4	0.0%
Gaming Commission	12	0.1%
Homes and Community Renewal	112	0.6%
Department of Health	851	4.6%
Higher Education Services Center	14	0.1%
Office of Information Technology Services	206	1.1%
Justice Center for the Protection of People with Special Needs	8	0.0%
Department of Labor	408	2.2%
Department of Education	342	1.8%
New York State Insurance fund	219	1.2%
Teachers' Retirement System	34	0.2%
Office of Addiction Services and Supports	124	0.7%
Office of Children and Family Services	564	3.0%

Office of General Services	191	1.0%
Office of Mental Health	3128	16.8%
Office of the Medicaid Inspector General	66	0.4%
Office for the Prevention of Domestic Violence	1	0.0%
Office for the People with Developmental Disabilities	5188	27.8%
Office of the State Comptroller	309	1.7%
Office of Temporary and Disability Assistance	294	1.6%
Office of Victim Services	18	0.1%
Parks, Recreation and Historic Preservation	188	1.0%
Public Service Commission	41	0.2%
Commission of Correction	7	0.0%
New York Statewide Financial System	7	0.0%
Liquor Authority	30	0.2%
State University of New York	2337	12.5%
Department of Taxation and Finance	403	2.2%
New York State Thruway	94	0.5%
New York State Department of Veterans' Services	14	0.1%
Workers' Compensation Board	41	0.2%
Grand Total	18672	100.0%

	<b>Cumulative Appointments as of September 30, 2024</b>	
<b>Top 10 Titles in Cumulative Appointments</b>	<b>#</b>	<b>%</b>
Direct Support Assistant	4,115	22.0%
Registered Nurse 1 Teaching & Research Center	1,135	6.1%
Mental Health Therapy Aide	1,009	5.4%
Registered Nurse 1 Psychiatric	526	2.8%
Office Assistant 1	470	2.5%
Registered Nurse 1	466	2.5%
Administrative Assistant 1	369	2.0%
Office Assistant 1 Keyboarding	343	1.8%
Licensed Master Social Worker	333	1.8%
Office Assistant 2	261	1.4%

\*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

## NY HELPS – Local Program Update Through September 2024

Through September 30, 2024, the cumulative total number of appointments made through the local program is 3,550. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Cumulative Appointments as of September 2024	
	#	%
ALBANY, CITY OF	12	0.34%
ALBANY COUNTY	421	11.86%
BROOME COUNTY	151	4.25%
CATTARAUGUS COUNTY (	13	0.37%
CHEMUNG/ELMIRA	1	0.00%
CAYUGA COUNTY	12	0.34%
CHENAGO COUNTY	79	2.23%
CLINTON COUNTY	43	1.21%
COLONIE, TOWN OF	1	0.03%
COLUMBIA COUNTY	74	2.08%
CORTLAND COUNTY	108	3.04%
DUTCHESS COUNTY	83	2.34%
ERIE COUNTY	169	4.76%
ESSEX COUNTY	12	0.34%
FRANKLIN COUNTY	31	0.87%
GENESEE COUNTY	52	1.46%
GREENE COUNTY	37	1.04%
HERKIMER COUNTY	66	1.86%
LIVINGSTON COUNTY	7	0.20%
MADISON COUNTY	36	1.01%
MONROE COUNTY	347	9.77%
MONTGOMERY COUNTY	25	0.70%
NASSAU COUNTY	24	0.68%
NEW YORK CITY – DCAS*	0	0.00%
NIAGARA COUNTY	171	4.82%
ONEIDA COUNTY	31	0.87%
ONEONTA CITY	15	0.42%
ONONDAGA COUNTY	240	6.76%
ONTARIO COUNTY	106	2.99%
ORANGE COUNTY	43	1.21%
OSWEGO COUNTY	162	4.56%
PUTNAM COUNTY	5	0.14%
RENSSELAER COUNTY	23	0.65%
ROCHESTER CITY	16	0.45%

ROCKLAND COUNTY	18	0.51%
SARATOGA COUNTY	70	1.97%
SCHENECTADY COUNTY	112	3.15%
SCHOHARIE COUNTY	91	2.56%
SENECA COUNTY	17	0.48%
ST. LAWRENCE COUNTY	41	1.15%
STEUBEN COUNTY	24	0.68%
SUFFOLK COUNTY	307	8.65%
SULLIVAN COUNTY	21	0.59%
TIOGA COUNTY	19	0.54%
TOMPKINS COUNTY	39	1.10%
TONAWANDA	1	0.03%
ULSTER COUNTY	9	0.25%
WASHINGTON COUNTY	31	0.87%
WAYNE COUNTY	47	1.32%
WESTCHESTER COUNTY	69	1.94%
WYOMING COUNTY	3	0.08%
YATES COUNTY	15	0.42%
Total	3,550	

<b>Top 10 Local Titles</b>		
	<b>#</b>	<b>%</b>
Caseworkers	182	5.13%
Examiners	129	3.63%
Caseworker Trainees	104	2.93%
Social Services Examiners I	90	2.54%
Caseworkers	73	2.06%
Caseworkers	65	1.83%
Social Services Workers	48	1.35%
Income Maintenance Workers	46	1.30%
Social Welfare Examiners	44	1.24%
Caseworkers	43	1.21%
Eligibility Examiner I's	43	1.21%

\* Approved for one title – Laboratory Associate, but no appointments yet reported.