



NY HELPS – State Update Through November 2024*

Through November 30, 2024, the cumulative total number of appointments made through NY HELPS is 21,211. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective November 2024		Cumulative Appointments as of November 30, 2024	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	8	0.9%	103	0.5%
Aging	0	0.0%	15	0.1%
Agriculture	3	0.4%	79	0.4%
APA	0	0.0%	3	0.0%
Canals	0	0.0%	50	0.2%
Cannabis	3	0.4%	69	0.3%
Criminal Justice	2	0.2%	45	0.2%
CS	4	0.5%	58	0.3%
DEC	22	2.6%	316	1.5%
DFS	14	1.7%	164	0.8%
DHR	10	1.2%	53	0.2%
DHSES	7	0.8%	61	0.3%
DMV	31	3.7%	359	1.7%
DOB	7	0.8%	37	0.2%
DOCCS	85	10.1%	1662	7.8%
DOH	47	5.6%	972	4.6%
DOS	14	1.7%	147	0.7%
DOT	28	3.3%	851	4.0%
ESD	0	0.0%	5	0.0%
Gaming	2	0.2%	14	0.1%
HCR	5	0.6%	143	0.7%
HESC	0	0.0%	14	0.1%
ITS	9	1.1%	234	1.1%
Justice Center	0	0.0%	8	0.0%
Labor	61	7.2%	510	2.4%
NYSED	27	3.2%	407	1.9%
NYSIF	6	0.7%	240	1.1%
OASAS	4	0.5%	132	0.6%
OCFS	19	2.3%	631	3.0%
OGS	9	1.1%	216	1.0%

OMH	126	14.9%	3472	16.4%
OMIG	5	0.6%	73	0.3%
OPDV	0	0.0%	1	0.0%
OPWDD	126	14.9%	5720	27.0%
OSC	10	1.2%	375	1.8%
OTDA	10	1.2%	317	1.5%
OVS	0	0.0%	21.0	0.1%
Parks	3	0.4%	205	1.0%
PSC	7	0.8%	51	0.2%
SCOC	0	0.0%	8	0.0%
SFS	0	0.0%	9	0.0%
SLA	2	0.2%	33	0.2%
SUNY	83	9.8%	2598	12.2%
Tax	24	2.8%	500	2.4%
Teachers	11	1.3%	53	0.2%
Thruway	5	0.6%	107	0.5%
Veterans	2	0.2%	16.0	0.1%
WCB	2	0.2%	50	0.2%
Grand Total	843	100.0%	21,211	100.0%

	Appointments Effective November 2024		Cumulative Appointments as of November 30, 2024	
	#	%	#	%
Top 10 Titles in Cumulative Appointments				
Direct Support Assnt	101	12.0%	4,544	21.4%
Registered Nurse 1 Teaching & Research Center	30	3.6%	1,232	5.8%
Mental Health Therapy Aide	47	5.6%	1,118	5.3%
Registered Nurse 1 Psychiatric	11	1.3%	566	2.7%
Office Assnt 1	26	3.1%	539	2.5%
Registered Nurse 1	8	0.9%	514	2.4%
Admrv Assistant 1	25	3.0%	453	2.1%
Office Assnt 1 Keyboarding	36	4.3%	418	2.0%
Licensed Master Social Worker	19	2.3%	371	1.7%
Office Assnt 2	25	3.0%	330	1.6%

*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NY HELPS – Local Program Update Through November 2024

Through November 30, 2024, the cumulative total number of appointments made through the local program is 4,577. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During November 2024			Cumulative Appointments as of November 2024	
	#	% of 11/24	% Total	#	%
ALBANY, CITY OF	2	0.33%	0.04%	16	0.35%
ALBANY COUNTY (P)	29	4.84%	0.63%	498	10.88%
ALLEGANY COUNTY	13	2.17%	0.28%	13	0.28%
BROOME COUNTY (P)	17	2.84%	0.37%	185	4.04%
CATTARAUGUS COUNTY (P)	9	1.50%	0.20%	28	0.61%
CHEMUNG/ELMIRA	3	0.50%	0.07%	18	0.39%
CAYUGA COUNTY (C)	0	0.00%	0.00%	12	0.26%
CHENAGO COUNTY (P)	6	1.00%	0.13%	96	2.10%
CLINTON COUNTY (P)	20	3.34%	0.44%	75	1.64%
COLONIE, TOWN OF (P)	0	0.00%	0.00%	1	0.02%
COLUMBIA COUNTY (C)	3	0.50%	0.07%	78	1.70%
CORTLAND COUNTY (P)	3	0.50%	0.07%	117	2.56%
DUTCHESS COUNTY (p)	1	0.17%	0.02%	57	1.25%
ERIE COUNTY (P)	10	1.67%	0.22%	216	4.72%
ESSEX COUNTY (P)	0	0.00%	0.00%	13	0.28%
FRANKLIN COUNTY (P)	0	0.00%	0.00%	38	0.83%
GENESEE COUNTY (P)	15	2.50%	0.33%	86	1.88%
GREENE COUNTY (C)	25	4.17%	0.55%	68	1.49%
HAMILTON COUNTY (P)	2	0.33%	0.04%	5	0.11%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY (P)	8	1.34%	0.17%	94	2.05%
KINGSTON, CITY OF	6	1.00%	0.13%	6	0.13%
LIVINGSTON COUNTY (P)	13	2.17%	0.28%	23	0.50%
MADISON COUNTY (P)	3	0.50%	0.07%	39	0.85%
MONROE COUNTY (C)	13	2.17%	0.28%	380	8.30%
MONTGOMERY COUNTY (P)	0	0.00%	0.00%	28	0.61%
NASSAU COUNTY (C)	2	0.33%	0.04%	26	0.57%
NEW YORK CITY - DCAS	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY (P)	23	3.84%	0.50%	205	4.48%
ONEIDA COUNTY (P)	11	1.84%	0.24%	41	0.90%
ONEONTA CITY	0	0.00%	0.00%	17	0.37%
ONONDAGA COUNTY (P)	24	4.01%	0.52%	278	6.07%
ONTARIO COUNTY (P)	8	1.34%	0.17%	126	2.75%
ORANGE COUNTY (P)	6	1.00%	0.13%	55	1.20%
OSWEGO COUNTY (P)	10	1.67%	0.22%	189	4.13%
OTSEGO COUNTY	14	2.34%	0.31%	14	0.31%
PUTNAM COUNTY (P)	1	0.17%	0.02%	7	0.15%
RENSSELAER COUNTY	11	1.84%	0.24%	34	0.74%
ROCHESTER CITY	0	0.00%	0.00%	16	0.35%

ROCKLAND COUNTY	23	3.84%	0.50%	58	1.27%
SARATOGA COUNTY (P)	37	6.18%	0.81%	126	2.75%
SCHENECTADY COUNTY (C)	98	16.36%	2.14%	256	5.59%
SCHOHARIE COUNTY (P)	1	0.17%	0.02%	98	2.14%
SENECA COUNTY (P)	2	0.33%	0.04%	19	0.42%
ST. LAWRENCE COUNTY (P)	6	1.00%	0.13%	50	1.09%
STEUBEN COUNTY (P)	0	0.00%	0.00%	27	0.59%
SUFFOLK COUNTY (P)	44	7.35%	0.96%	351	7.67%
SULLIVAN COUNTY (P)	0	0.00%	0.00%	21	0.46%
TIOGA COUNTY (P)	32	5.34%	0.70%	58	1.27%
TOMPKINS COUNTY (P)	7	1.17%	0.15%	87	1.90%
TONAWANDA	0	0.00%	0.00%	3	0.07%
ULSTER COUNTY (P)	21	3.51%	0.46%	31	0.68%
UTICA, CITY OF	16	2.67%	0.35%	16	0.35%
WARREN COUNTY	1	0.17%	0.02%	4	0.09%
WASHINGTON COUNTY (P)	0	0.00%	0.00%	33	0.72%
WAYNE COUNTY (P)	0	0.00%	0.00%	49	1.07%
WESTCHESTER COUNTY (P)	0	0.00%	0.00%	74	1.62%
WYOMING COUNTY (C)	0	0.00%	0.00%	3	0.07%
YATES COUNTY (P)	0	0.00%	0.00%	15	0.33%
GRAND TOTAL	599	100.0%	100.0%	4577	100%

Top 10 Local Titles	Appointments During November 2024		Cumulative Appointments as of November 30, 2024	
			#	%
Caseworkers (HELP Program)	Monroe County		202	4.41%
Examiners (HELP Program)	Monroe County		142	3.10%
Caseworker Trainees (HELP Program)	Suffolk County		120	2.62%
Social Services Examiners I (HELP Program)	Suffolk County		105	2.29%
Caseworkers (HELP Program)	Albany County		77	1.68%
Caseworkers (HELP Program)	Onondaga County		77	1.68%
Social Welfare Examiners (HELP Program)	Erie County		71	1.55%
Security Monitors (HELP Program)	Schenectady County		63	1.38%
Income Maintenance Workers (HELP Program)	Onondaga County		55	1.20%
Social Services Workers (HELP Program)	Niagara County		53	1.16%

* Approved for one title – Laboratory Associate, but no appointments yet reported.