



**NY HELPS – State Update Through January 2025\***

Through January 31, 2025, the cumulative total number of appointments made through NY HELPS is 23,878. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program.

State Appointments Agency	Appointments Effective January 2025		Cumulative Appointments as of January 31, 2025	
	#	%	#	%
ABO	0	0.0%	4	0.0%
AG	10	1.0%	130	0.5%
Aging	0	0.0%	15	0.1%
Agriculture	2	0.2%	96	0.4%
APA	1	0.1%	4	0.0%
Canals	1	0.1%	52	0.2%
Cannabis	3	0.3%	75	0.3%
Criminal Justice	1	0.1%	54	0.2%
CS	6	0.6%	68	0.3%
DEC	36	3.4%	401	1.7%
DFS	5	0.5%	177	0.7%
DHR	6	0.6%	66	0.3%
DHSES	7	0.7%	72	0.3%
DMV	24	2.3%	423	1.8%
DOB	5	0.5%	43	0.2%
DOCCS	71	6.7%	1859	7.8%
DOH	48	4.6%	1067	4.5%
DOS	14	1.3%	181	0.8%
DOT	52	4.9%	972	4.1%
ESD	0	0.0%	5	0.0%
Gaming	1	0.1%	16	0.1%
HCR	5	0.5%	158	0.7%
HESC	1	0.1%	16	0.1%
ITS	18	1.7%	357	1.5%
Justice Center	0	0.0%	9	0.0%
Labor	27	2.6%	579	2.4%
NYSED	37	3.5%	499	2.1%
NYSIF	31	2.9%	300	1.3%
OASAS	8	0.8%	149	0.6%
OCFS	29	2.8%	708	3.0%
OGS	11	1.0%	240	1.0%

OMH	148	14.1%	3841	16.1%
OMIG	2	0.2%	79	0.3%
OPDV	0	0.0%	1	0.0%
OPWDD	147	14.0%	6269	26.3%
OSC	18	1.7%	426	1.8%
OTDA	16	1.5%	370	1.5%
OVS	3	0.3%	28.0	0.1%
Parks	5	0.5%	226	0.9%
PERB	0	0.0%	1	0.0%
PSC	6	0.6%	61	0.3%
SCOC	0	0.0%	8	0.0%
SFS	0	0.0%	9	0.0%
SLA	1	0.1%	41	0.2%
SUNY	125	11.9%	2827	11.8%
Tax	108	10.3%	635	2.7%
Teachers	1	0.1%	55	0.2%
Thruway	4	0.4%	122	0.5%
Veterans	3	0.3%	22.0	0.1%
WCB	5	0.5%	62	0.3%
<b>Grand Total</b>	<b>1,052</b>	<b>100.0%</b>	<b>23,878</b>	<b>100.0%</b>

	Appointments Effective January 2025		Cumulative Appointments as of January 31, 2025	
	#	%	#	%
<b>Top 10 Titles in Cumulative Appointments</b>				
Direct Support Assnt	103	9.8%	4,992	20.9%
Registered Nurse 1 Teaching & Research Center	41	3.9%	1,302	5.5%
Mental Health Therapy Aide	38	3.6%	1,213	5.1%
Office Assnt 1	63	6.0%	656	2.7%
Registered Nurse 1 Psychiatric	35	3.3%	625	2.6%
Registered Nurse 1	22	2.1%	559	2.3%
Admnv Assistant 1	41	3.9%	558	2.3%
Office Assnt 1 Keyboarding	30	2.9%	480	2.0%
Office Assnt 2	23	2.2%	421	1.8%
Licensed Master Social Worker	14	1.3%	412	1.0%

\*Appointments do not distinguish between new employees and existing employees that transferred into a NYHELPS position.

NOTE: Cumulative appointments are adjusted for backdated transactions.

**NY HELPS – Local Program Update Through January 2025**

Through January 31, 2025, the cumulative total number of appointments made through the local program is 5,747. See table below with a breakdown of appointments made at each agency, as well as a table including the top 10 titles filled through the program. The Department continues to receive requests for additional titles.

Agency	Appointments During January 2025			Cumulative Appointments as of January 2025	
	#	% of 01/25	% Total	#	%
ALBANY, CITY OF	57	11.33%	0.99%	98	1.71%
ALBANY COUNTY	78	15.51%	1.36%	695	12.09%
ALLEGANY COUNTY	1	0.20%	0.02%	24	0.42%
BROOME COUNTY	0	0.00%	0.00%	188	3.27%
CATTARAUGUS COUNTY	16	3.18%	0.28%	53	0.92%
CHEMUNG/ELMIRA	2	0.40%	0.03%	22	0.38%
CAYUGA COUNTY	0	0.00%	0.00%	12	0.21%
CHENANGO COUNTY	8	1.59%	0.14%	118	2.05%
CLINTON COUNTY	20	3.98%	0.35%	123	2.14%
COLONIE, TOWN OF	0	0.00%	0.00%	1	0.02%
COLUMBIA COUNTY	3	0.60%	0.05%	88	1.53%
CORTLAND COUNTY	5	0.99%	0.09%	133	2.31%
DUTCHESS COUNTY	1	0.20%	0.02%	60	1.04%
ERIE COUNTY	17	3.38%	0.30%	248	4.32%
ESSEX COUNTY	0	0.00%	0.00%	13	0.23%
FRANKLIN COUNTY	8	1.59%	0.14%	55	0.96%
GENESEE COUNTY	17	3.38%	0.30%	120	2.09%
GREENE COUNTY	17	3.38%	0.30%	91	1.58%
HAMILTON COUNTY	0	0.00%	0.00%	5	0.09%
HEMPSTEAD, TOWN OF	0	0.00%	0.00%	0	0.00%
HERKIMER COUNTY	7	1.39%	0.12%	112	1.95%
ITHACA, CITY OF	0	0.00%	0.00%	24	0.42%
KINGSTON, CITY OF	0	0.00%	0.00%	17	0.30%
LIVINGSTON COUNTY	3	0.60%	0.05%	28	0.49%
MADISON COUNTY	27	5.37%	0.47%	111	1.93%
MONROE COUNTY	21	4.17%	0.37%	403	7.01%
MONTGOMERY COUNTY	0	0.00%	0.00%	29	0.50%
NASSAU COUNTY	3	0.60%	0.05%	29	0.50%
NEW YORK CITY - DCAS	0	0.00%	0.00%	0	0.00%
NIAGARA COUNTY	0	0.00%	0.00%	228	3.97%
ONEIDA COUNTY	21	4.17%	0.37%	81	1.41%
ONEONTA CITY	0	0.00%	0.00%	17	0.30%
ONONDAGA COUNTY	30	5.96%	0.52%	329	5.72%
ONTARIO COUNTY	16	3.18%	0.28%	164	2.85%
ORANGE COUNTY	3	0.60%	0.05%	68	1.18%
OSWEGO COUNTY	13	2.58%	0.23%	209	3.64%

OTSEGO COUNTY	0	0.00%	0.00%	28	0.49%
PUTNAM COUNTY	1	0.20%	0.02%	8	0.49%
RENSSELAER COUNTY	4	0.80%	0.07%	38	0.66%
ROCHESTER CITY	24	4.77%	0.42%	53	0.92%
ROCKLAND COUNTY	9	1.79%	0.16%	90	1.57%
SARATOGA COUNTY	12	2.39%	0.21%	168	2.92%
SCHENECTADY COUNTY	0	0.00%	0.00%	256	4.45%
SCHOHARIE COUNTY	2	0.40%	0.03%	106	1.84%
SENECA COUNTY	0	0.00%	0.00%	19	0.33%
ST. LAWRENCE COUNTY	36	7.16%	0.63%	87	1.51%
STEUBEN COUNTY	9	1.79%	0.16%	37	0.64%
SUFFOLK COUNTY	1	0.20%	0.02%	408	7.10%
SULLIVAN COUNTY	0	0.00%	0.00%	21	0.37%
TIOGA COUNTY	3	0.60%	0.05%	62	1.08%
TOMPKINS COUNTY	0	0.00%	0.00%	102	1.77%
TONAWANDA	0	0.00%	0.00%	3	0.05%
ULSTER COUNTY	0	0.00%	0.00%	60	1.04%
UTICA, CITY OF	3	0.60%	0.05%	20	0.35%
WARREN COUNTY	0	0.00%	0.00%	4	0.07%
WASHINGTON COUNTY	1	0.20%	0.02%	34	0.59%
WAYNE COUNTY	1	0.20%	0.02%	52	0.90%
WESTCHESTER COUNTY	2	0.40%	0.03%	76	1.32%
WYOMING COUNTY	0	0.00%	0.00%	3	0.05%
YATES COUNTY	1	0.20%	0.02%	16	0.28%

Top 10 Local Titles	Appointments During January 2025	Cumulative Appointments as of January 31, 2025	
		#	%
Caseworkers (HELP Program)	Monroe County	142	2.47%
Caseworker Trainees- HELP Program	Suffolk County	120	2.09%
Examiners (HELP Program)	Monroe County	82	1.43%
Social Services Examiners I- HELP Program	Suffolk County	79	1.37%
Caseworkers (HELP Program)	Onondaga County	77	1.34%
Social Welfare Examiners (HELP Program)	Erie County	64	1.11%
Caseworkers (HELP Program) (L-2023-139)	Albany County	64	1.11%
Caseworkers (HELP Program)	Erie County	63	1.10%
Income Maintenance Workers (HELP Program)	Onondaga County	54	0.94%
Security Monitors (HELP Program)	Schenectady County	53	0.92%