



Department of
Civil Service

**Wednesday, June 4 &
Thursday, June 5, 9 am – 5 pm**
SUNY Potsdam

Raymond Hall, 8th Floor
44 Pierrepont Avenue, Potsdam, NY 13676

Friday, June 6, 9 am – 5 pm
Village of Saranac Lake

39 Main Street, Saranac Lake, NY 12983

Jet Dental Clinic Frequently Asked Questions



Scan the QR code to sign up!

You must make an appointment to attend.

Q: What services are provided?

A: Jet Dental provides preventive care on-site including cleanings, x-rays, and exams.

Q: How long will the appointment take?

A: Dental exam appointments typically last one hour.

Q: Will services provided by Jet Dental count toward my frequency limitations under the New York State Dental Plan benefits?

A: Yes. Any services rendered by Jet Dental are subject to your New York State Dental Plan benefit design and limitations. If you have questions on what is covered under your dental benefits please contact Anthem Blue Cross, the dental plan administrator, at 1-833-821-1949.

Q: What if I already have a dentist?

A: Jet Dental works with any dentist. They will gladly transfer all exam findings and x-rays to your personal dentist's office if needed.

Q: Can I sign up my dependents for an appointment?

A: Yes, you can sign up NYS Dental Plan covered dependents for appointments.

Q: How much does Jet Dental cost?

A: Jet Dental will bill Anthem Blue Cross directly for your covered dental services. Please contact Anthem Blue Cross at 1-833-821-1949 with any questions on covered benefits, cost share, or limitations with your New York State Dental Plan.

Q: How do I sign up for this event?

A: For more information and to sign up, [click here](#) or scan the QR code above. There will be a maximum number of appointments available—please sign up early to reserve your spot.

Q: What if I need additional procedures?

A: If you were diagnosed with any treatment needs, you will receive your records through a secure site after your appointment. You can visit the Patient Portal on jetdental.com, where you will find important and detailed information on finding a dentist for any follow-up care you may need. Additionally, while on-site, the New York State Dental Plan will assist you in finding a participating provider that can provide upcoming services.

Q: Where can I park?

A: For the SUNY Potsdam clinic, you can park in Lot 1 or 2 on the campus.

For the Saranac Lake clinic, you can park in any available municipal lot or on the street.

Q: Where are the clinics located?

A: For SUNY Potsdam, enter the Raymond Hall building; the elevators will be to your left after entering the doors to the building. Take the elevator to the 8th floor.

For Saranac Lake, enter the townhall building located at 39 Main Street. Use the staircase on the right or the elevator to the second floor.